

# Incorporating sustainability criteria in commercial workplace fit-out guidelines for a banking operation

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Organisers:



International Co-owners:



# Incorporating sustainability criteria in commercial workplace fit-out guidelines for a banking operation



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Sustainable Buildings and Climate Initiative  
Promoting Policies and Practices for Sustainability



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Construction

# Background

- Leading organisations are **demonstrating that corporate social responsibility** starts at ‘home’, using their **workplaces as practical exemplars** of their commitment.
- This study investigated the **key performance areas and priorities** of a major international banking organisation in developing and **incorporating sustainability criteria into the design and decision-making processes** that govern the commercial workplace fit-outs.
- The purpose of the **Guide is to direct and complement the structured fit-out planning, design and construction process** provided by design professionals. It facilitates the material specification for sustainable fit-out design and on-going ecologically sustainable development (ESD) solutions and initiatives outcomes.



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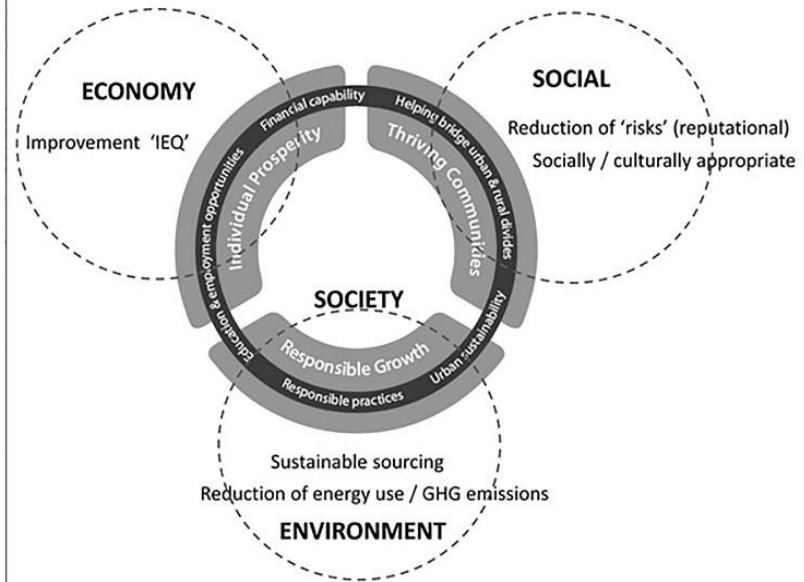
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# Sustainability Commitment – Financial Services Industry



Corporate responsibility framework and priorities (CRF)



Integration of CRF and Triple Bottom Line

To address the organisation's commitment towards sustainability in economy, the industry, society and the environment - achieving a carbon neutral footprint across its portfolio globally



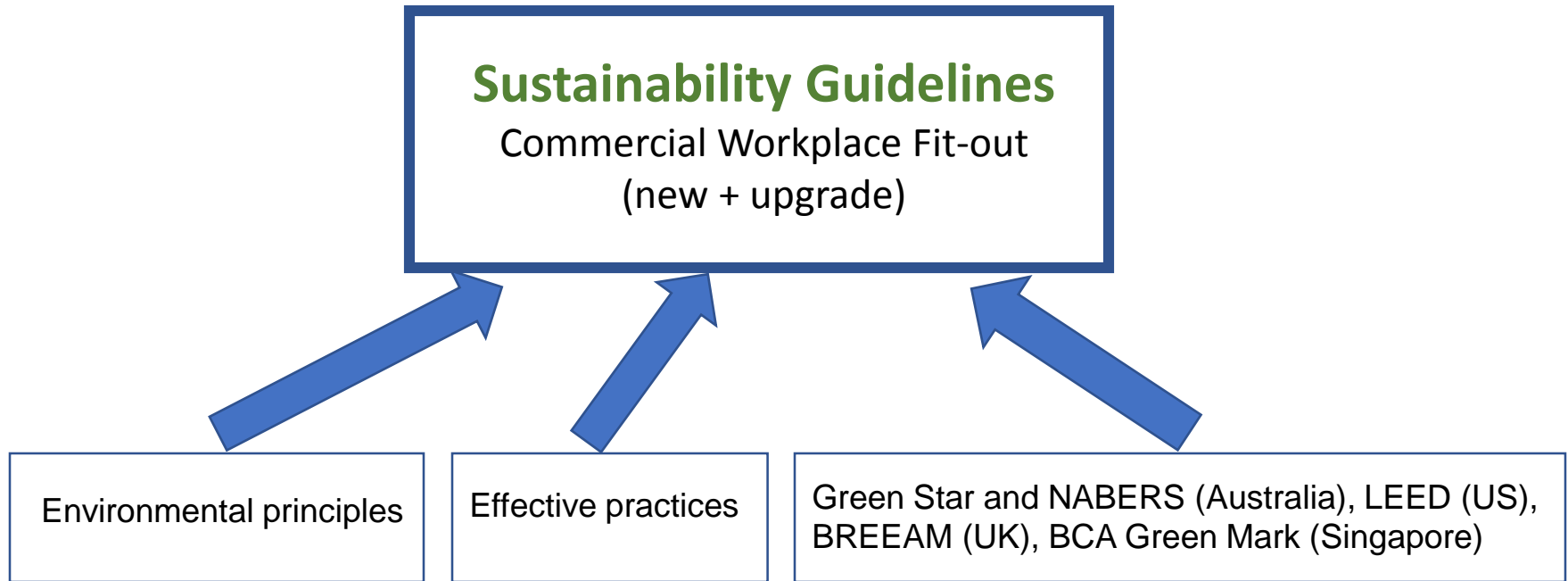
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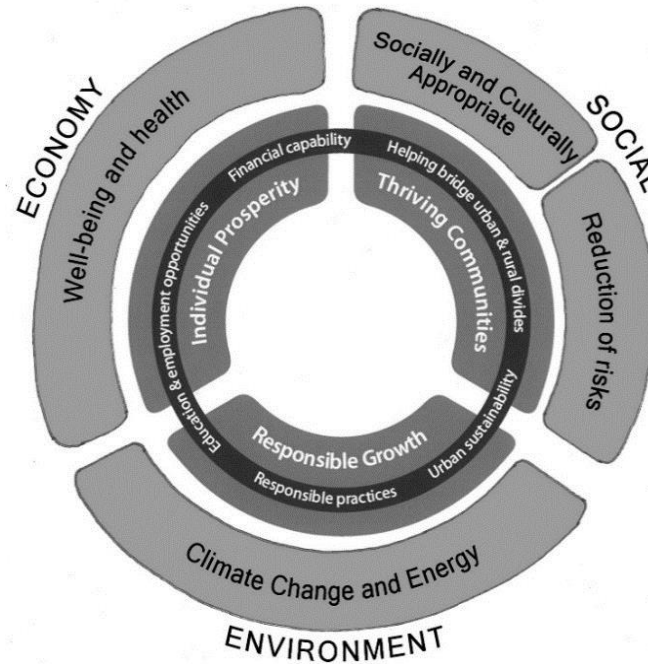


# Sustainability Guidelines



- Guidelines were presented within a framework that provided explanation and rationale
- Achieving sustainability by informing the options and their potential impacts and being able to make design decisions that will maintain the integrity of the design
- The theoretical framework of life cycle thinking (LCT)

# Development of the Guidelines



Integration between key principles from the 5 reference green building rating systems and the 4 overarching key performance areas and priorities: climate change and resource use (CRU), well-being and health (WH), socially and culturally appropriate (SC), and reduction of risks (RR)



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# Development of the Guidelines

| Climate and Resource Use (CRU)         |         |  |
|--|---------|--|
|  | CRU 1-1 | Lighting power density                       |
|  | CRU 1-2 | Lighting zones and controls                  |
|  | CRU 1-3 | Energy efficiency (equipment and appliances) |
|  | CRU 1-4 | Energy monitoring (energy sub-metering)      |
|  | CRU 1-5 | Water efficiency (fittings)                  |
| Well-being and Health (WH)             |         |  |
|  | WH 2-1  | Visual comfort                               |
|  | WH 2-2  | Indoor air quality – low-emitting materials  |
|  | WH 2-3  | Thermal comfort                              |
|  | WH 2-4  | External view and daylight                   |
|  | WH 2-5  | Internal noise levels                        |
|  | WH 2-6  | Water quality                                |
| Socially / Culturally Appropriate (SC) |         |  |
|  | SC 3-1  | Reduction of waste                           |
| Reduction of risks (RR)                |         |  |
|  | RR 4-1  | Responsible sourcing                         |
|  | RR 4-2  | Regional materials                           |
|  | RR 4-3  | PVC Use                                      |

15 standards were identified and provided a framework for reducing environmental impacts and contain information on strategies and opportunities relating to key performance benchmarks



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# Development of the Guidelines

| Sustainability standard   | Target  | Beyond compliance      |
|---|---|------------------------|
| <b>CRU 1-1: Lighting power density</b>  |   |                        |
| [a] Efficient light fitting, electronic ballasts<br>[b] Low standby power not greater than 0.001 watts per watt of lighting power<br>[c] Fixture uniformity – maintain uniform lumen levels through group relamping | 9 W/m <sup>2</sup> LPD  | 7 W/m <sup>2</sup> LPD |
| <b>CRU 1-2: Lighting zoning and controls</b>  |   |                        |
| [a] Maximum lighting zones<br>[b] Individual lighting controls<br>[c] Occupancy sensors<br>[d] Daylight controls for daylit areas<br>[e] Daylight controls for 50% of the lighting load                             | to be 100m <sup>2</sup><br>for 90% (min) of office space<br>75% (min) of the connected lighting load. |                        |

The **Intent** – a summary statement of the key performance principles or practices, the performance **Target** which indicates the requirements, the rationale and benchmark for the standard, and a range of **Potential Technologies and Strategies** to be used in achieving the requirements. The **Beyond Compliance** which outlines the potential performance targets beyond the mandatory requirements. Information on **Reference Protocols** with achievable scores as required by the selected building rating tools is provided for each of the standards



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# Conclusion

- The [Guide applies to the fit-out of all the bank's commercial workplace projects](#), including new facilities and changes to existing facilities.
- It provides a [framework of considerations for reducing environmental impacts](#) and contains information on opportunities and strategies to illustrate achievement of key performance benchmarks.
- Office fit-outs designed for energy-efficient performance have very attractive economic returns.

Example: An efficient lighting design and well-managed lighting system can contribute to significant improvements in energy efficiency in office tenancies. Lighting can typically account for 30% of a commercial office tenancy's power consumption. Depending on the installation and usage patterns, energy savings on lighting in the range of 20-70% can be achieved in a typical office with a 3 to 5 year-payback of investment .



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# Thank you



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